

Substitute for Form PTO 1449

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT****Complete if Known**

(use as many sheets as necessary)

Application No.	09/944,836
Filing Date	08-31-2001
First Named Inventor	Burgin, Daniel
Art Unit	2179
Examiner Name	Tran, Mylinh T.
Attorney Docket No.	1160215/0531072

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1 of 3

**U.S. PATENT DOCUMENTS**

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code <sup>2</sup> (if known)			
		US- None			

**FOREIGN PATENT DOCUMENTS**

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind code <sup>5</sup> (if known)				
		None				

**OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS**

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T <sup>6</sup>
		None	

**CONVERGYS CROSS REFERENCE DOCUMENTS**

Examiner initials	Cite No.	
	1	U.S. Application Serial No. 09/944,676 filed 08-31-2001; Burgin
	2	Application for U.S. Application Serial No. 09/944,676
	3	Information Disclosure Statement dated 11-08-2001 for U.S. Application Serial No. 09/944,676
	4	Information Disclosure Statement dated 04-23-2002 for U.S. Application Serial No. 09/944,676
	5	Information Disclosure Statement dated 10-23-2002 for U.S. Application Serial No. 09/944,676

EXAMINER SIGNATURE \_\_\_\_\_

DATE CONSIDERED \_\_\_\_\_

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>3</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT***(use as many sheets as necessary)***Complete if Known****Application No.****Filing Date****First Named Inventor****Art Unit****Examiner Name****Sheet****2****of****3****Attorney Docket No.**

6	Office Action dated 05-14-2003 for U.S. Application Serial No. 09/944,676
7	Information Disclosure Statement dated 08-07-2003 for U.S. Application Serial No. 09/944,676
8	Office Action dated 08-19-2004 for U.S. Application Serial No. 09/944,676
9	Office Action dated 11-04-2004 for U.S. Application Serial No. 09/944,676
10	Office Action dated 03-14-2005 for U.S. Application Serial No. 09/944,676
11	Office Action dated 07-08-2005 for U.S. Application Serial No. 09/944,676
12	Information Disclosure Statement dated 12-15-2005 for U.S. Application Serial No. 09/944,676
13	Information Disclosure Statement dated 01-09-2006 for U.S. Application Serial No. 09/944,676
14	Office Action dated 03-17-2006 for U.S. Application Serial No. 09/944,676
15	Information Disclosure Statement dated 02-22-2006 for U.S. Application Serial No. 09/944,676
16	Office Action dated 06-19-2007 for U.S. Application Serial No. 09/944,676
17	<b>U.S. Application Serial No. 09/945,032 filed 08-31-2001; Burgin</b>
18	Information Disclosure Statement dated 11-08-2001 for U.S. Application Serial No. 09/945,032
19	Information Disclosure Statement dated 04-23-2002 for U.S. Application Serial No. 09/945,032
20	Information Disclosure Statement dated 10-23-2002 for U.S. Application Serial No. 09/945,032
21	Information Disclosure Statement dated 08-15-2003 for U.S. Application Serial No. 09/945,032
22	Office Action dated 12-10-2004 for U.S. Application Serial No. 09/945,032
23	Office Action dated 08-09-2005 for U.S. Application Serial No. 09/945,032
24	Information Disclosure Statement dated 10-31-2005 for U.S. Application Serial No. 09/945,032
25	Office Action dated 12-22-2005 for U.S. Application Serial No. 09/945,032
26	Information Disclosure Statement dated 03-24-2006 for U.S. Application Serial No. 09/945,032
27	Office Action dated 06-09-2006 for U.S. Application Serial No. 09/945,032
28	<b>U.S. Application Serial No. 10/272,373 filed 10-16-2002; Watler</b>
29	Application for U.S. Application Serial No. 10/272,373
30	Information Disclosure Statement dated 08-15-2003 for U.S. Application Serial No. 10/272,373
31	Office Action dated 06-21-2004 for U.S. Application Serial No. 10/272,373
32	Office Action dated 06-20-2005 for U.S. Application Serial No. 10/272,373
33	Information Disclosure Statement dated 02-13-2006 for U.S. Application Serial No. 10/272,373
34	Office Action dated 10-20-2006 for U.S. Application Serial No. 10/272,373

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STATEMENT BY APPLICANT***(use as many sheets as necessary)***Complete if Known****Application No.****Filing Date****First Named Inventor****Art Unit****Examiner Name****Sheet****3****of****3****Attorney Docket No.**

	35	Office Action dated 08-13-2007 for U.S. Application Serial No. 10/272373
	36	U.S. Application Serial No. 11/198,934 filed 08-05-2005; Claridge
	37	Application for U.S. Application Serial No. 11/198,934
	38	Information Disclosure Statement dated 08-05-2005 for U.S. Application Serial No. 11/198,934
	39	Information Disclosure Statement dated 07-06-2006 for U.S. Application Serial No. 11/198,934
	40	Information Disclosure Statement dated 11-13-2007 for U.S. Application Serial No. 11/198,934
	41	PCT/US02/10727
	42	PCT/US02/10728

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